

# The Welfare Effect of Road Congestion Pricing: Experimental Evidence and Equilibrium Implications

Gabriel E. Kreindler

(Harvard University)

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## Traffic Congestion Widespread in Large Cities



- Bangalore average speed: 9-10 miles per hour.
- Demand for travel an indicator of economic growth.
- Costs: wasted time, uncertainty, pollution, diminished agglomeration benefits.

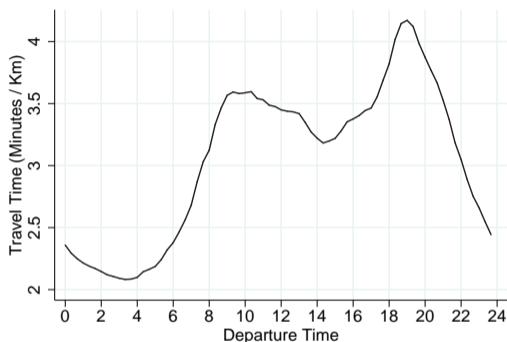
## Economists' Approach: Price the Externality

- Traffic congestion socially inefficiently high due to driving externality
  - ▶ Focus here: driving lowers road speed
  - ▶ Theory solution: price externality, restore optimum (Pigou 1920, Vickrey 1969)

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- Goal of this paper: how does social optimum look like in Bangalore?
  - ▶ Eliminate congestion completely?
  - ▶ Optimal to have some congestion? If so, how much?

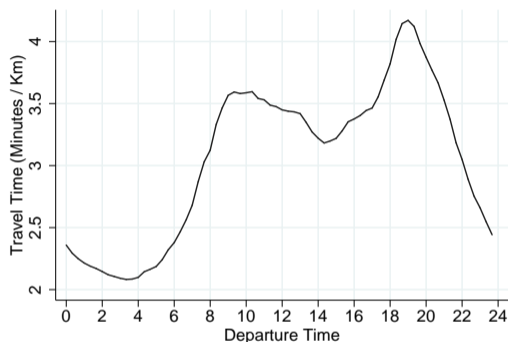
## This Paper: Peak-Hour Traffic Equilibrium



Source: Google Maps predicted travel times, 28 routes, Bangalore, India

- This paper holds the **extensive margin** fixed (return to this issue in simulations).
- ① Peak-hours  $1.5\times$ - $2\times$  slower than nighttime

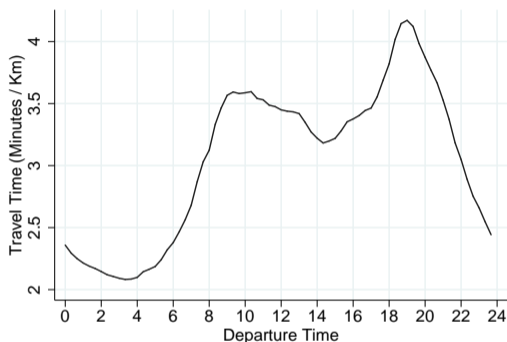
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- ③ Short-term responses relevant

## This Paper: Quantify Peak-Hour Congestion Inefficiency

Research Questions:

- 1 Impact of peak-hour congestion pricing on commuter **departure times**?



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- (3) Field experiment with congestion charge policies (partial equilibrium)
- (4) Measure road traffic externality, and simulate the social optimum

## Preview of Results

- Commuters respond to both policies:
  - ▶ Peak-hour charges: leave earlier in AM, not later (vice-versa in PM)
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- However, moderate and linear externality
- Modest welfare gains from optimal pricing:
  - ▶ Simulation model: modest travel time benefits, mostly offset by schedule costs
  - ▶ In this setting, this conclusion driven by shape of externality

## Contribution: Theory-driven Experimental Evidence

- Large theory literature in transportation economics
  - ▶ First- and second-best pricing, various margins, networks, etc.
  - ▶ Vickrey '69, Small '82, Arnott, de Palma, and Lindsey '93

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- Urban congestion literature:
  - ▶ Driving restrictions (Davis '08, Kreindler '16, Hanna, Kreindler, Olken '17)
  - ▶ Pollution (Hanna and Oliva '14, Gendron-Carrier et al '17)
  - ▶ Land use (Field '05, Harari '17)

# Plan of the Talk

- 2 Data and Study Sample
- 3 Experimental Design
- 4 Experimental Results
- 5 Externality and Policy Simulations

2 Data and Study Sample

3 Experimental Design

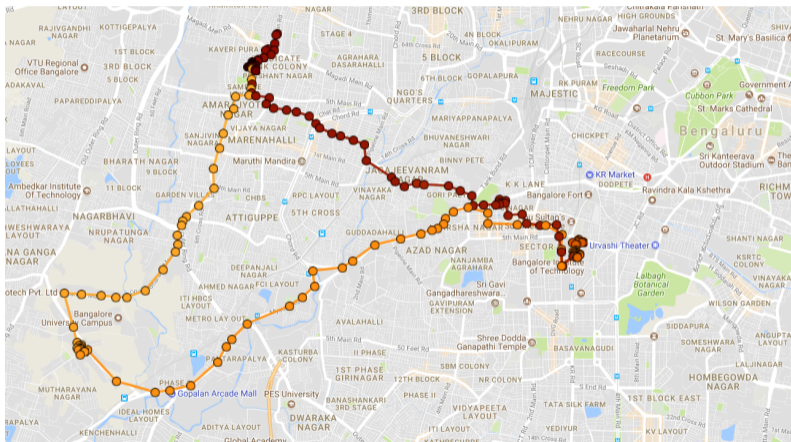
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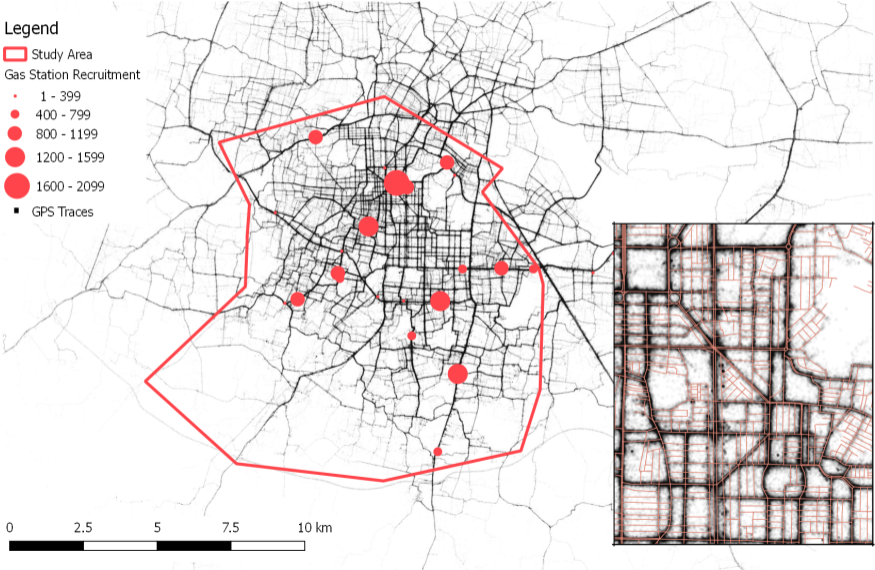


# Data: GPS Traces from Smartphone App

- Android app designed for this study + automatic GPS data processing [Details](#)



# Sample: Study Area, Recruitment in Gas Stations





## Sample: Recruitment and Timeline

- Approached 8,641 eligible drivers (car and motorcycle)
  - ▶ 2,300 installed app
  - ▶ 497 experiment participants Selection
- Timeline:
  - ▶ Recruitment (in gas stations)
  - ▶ Initial GPS data collection
  - ▶ 5 weeks **randomized experiment** (N=497)

**Bangalore Traffic Research**

**YOUR EXPERIENCE COUNTS**

**HELP YOUR CITY BEAT TRAFFIC**

Take part in a new **research study** and help us propose better traffic policies! We want to collect data about how you travel to **better understand and reduce traffic** in Bangalore!

A few things to get you started

- 1. INSTALL THE APP** **ಅನ್ವಯ ಅಳವಡು**
  - Collects information on your daily trips (time, distance, traffic)
  - Uses the GPS in your phone (no other data)
  - First 2 weeks: data collection **only**.
- 2. GET FEEDBACK** **ಪ್ರತಿಕ್ರಿಯೆ ಪಡೆಯಿರಿ**
  - After 2 weeks, we will give you a **personalised report**, plus information how to avoid traffic congestion.
  - ಒಂದು ವಾರದ ನಂತರ ನಿಮ್ಮ ಪ್ರಯಾಣದ ಬಗ್ಗೆ ವರದಿ ನೀಡುತ್ತೇವೆ ಮತ್ತು ತುಂಬಾ ಸುಗಮವಾಗಿ ಪ್ರಯಾಣಿಸಲು ಸಲಹೆ ನೀಡುತ್ತೇವೆ.
- 3. EARN MONEY FOR AVOIDING TRAFFIC** **ಉತ್ತಮ ಪ್ರಯಾಣಕ್ಕಾಗಿ ಹಣ ಗಳಿಸಿ**
  - You are **guaranteed** to receive **Rs. 1,000** for participating.
  - Half of all participants are randomly selected for **extra incentives**.
  - Up to **Rs. 5,000 or more** if you make small changes to your travel and trips, as per our personalised advice.

Duration: 4 weeks

MIT Massachusetts Institute of Technology

IFMR Institute for Financial Management and Research

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- Experimental platform
  - ▶ Charges deducted from initial grant
  - ▶ Weekly bank transfers
  - ▶ Daily SMS reports Stats

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## Utility over Travel Time and Scheduling Costs

$$u(h_D, T) = -\alpha T - \beta_E \underbrace{|h_D + T - h_A^*|_-}_{\text{time early}} - \beta_L \underbrace{|h_D + T - h_A^*|_+}_{\text{time late}} + m$$

- Components:

- ▶  $h_D$  departure time (decision variable)
- ▶  $T = T(h_D)$  random travel time, realized after departure
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- Preferences:

- ▶  $\alpha$ : value of time commuting
- ▶ Ideal arrival time  $h_A^*$  known before departure
- ▶  $\beta_E, \beta_L$ : cost of arriving early / late

## Identifying $\alpha$ , $\beta_E$ , $\beta_L$ with Observational Data

$$u_i(h_{Dit}, h_{Ait}^*) = -\alpha T_{it} - \beta_E \underbrace{|h_{Dit} + T_{it} - h_{Ait}^*|_-}_{\text{time early}} - \beta_L \underbrace{|h_{Dit} + T_{it} - h_{Ait}^*|_+}_{\text{time late}} + \varepsilon_{it}(h_{Dit})$$

- Panel data on departure time  $h_{Dit}$
- Observed “prices”: travel time profile  $T_{it}(h_D) \stackrel{iid}{\sim} \mathcal{T}_i(h_D)$
- Unobserved “prices”: ideal arrival time distribution  $h_{Ait}^* \stackrel{iid}{\sim} \mathcal{A}_i$



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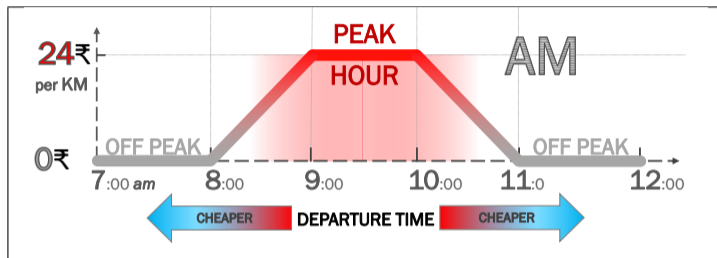
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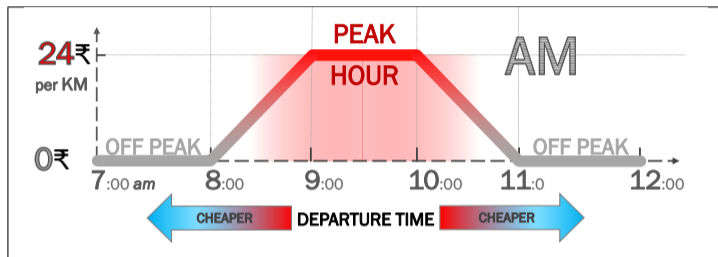
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- Approach here: create experimental variation in price of  $h_D$  and price of  $T_{it}$

## Experiment: Peak-hour Departure Time Charge



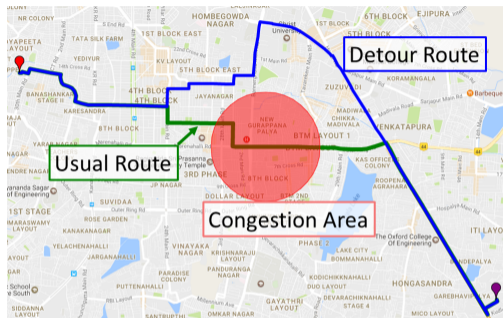
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## Experiment: Peak-hour Departure Time Charge



- Each trip charged with per-kilometer (variable) rate
- Sub-treatments:
  - ▶ low rate 12 Rs/Km (~ effective Uber per-km rate in Bangalore)
  - ▶ high rate 24 Rs/Km (~ 0.4\$)
  - ▶ information and nudge [Info](#)

# Experiment: Congestion Area Flat Charge



- Flat charge for crossing area. This induces a detour option (longer route, but free)
- Route choice informative about value of travel time
- Sub-treatments:
  - ▶ (A) low / high charge  $p_A \in \{\text{Rs. } 80, \text{Rs. } 160\}$
  - ▶ (B) short / long detour  $D \in [3, 14]$  minutes

# In Person Meeting to Explain Treatment



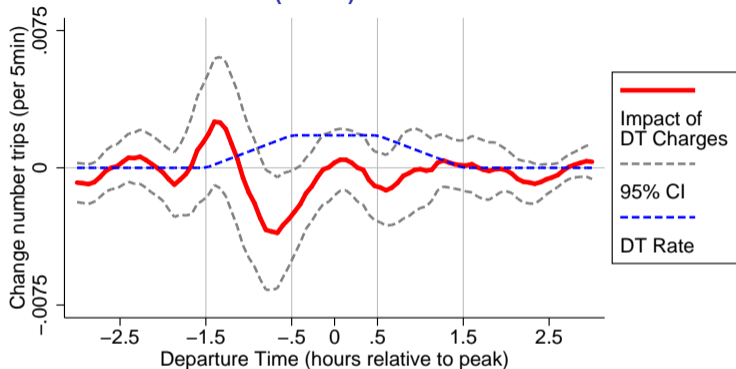
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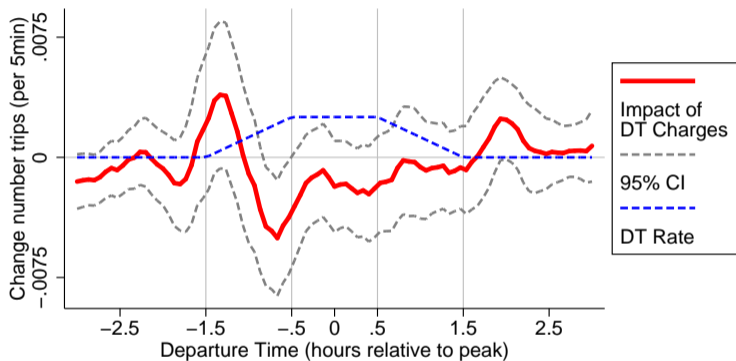
## Departure Times Shift Earlier (AM)



- Y axis: number of trips (change)
- Sample: all trips home to work, regular commuters only
- Control density plot [Control Figure](#)
- PM results [PM Figure](#)



## Departure Times Shift Earlier (AM)



- Sample: all morning trips, all respondents

## Area: Daily Shadow Rates Decrease

	(1)	(2)
	Shadow Rates Today	
Treated	-22.82*** (5.53)	
Treated Week 1		-26.16*** (8.30)
Treated Week 4		-19.18* (10.06)
Commuter FE	X	X
Observations	8,878	8,878
Control Mean	107.68	116.16

- Slightly higher GPS data quality in treatment group Data Quality
- Similar effects throughout treatment (days 1-5)

Specification

Sub-Treatments

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- Results:
  - ▶ High value of time spent driving ( $4\times$  in sample hourly wage)
  - ▶ Commuters moderately schedule flexible

[Details](#)

## Results AM: Value of Time High vs. Early Arrival Cost

(1)	(2)	(3)	(4)	(5)
Value of time $\alpha$ (Rs/hr)	Schedule cost early $\beta_E$ (Rs/hr)	Logit inner $\sigma$ (dep. time.)	Logit outer $\mu$ (route)	Probability to respond $p$
1,121.9 (318.7)	319.4 (134.5)	36.5 (65.4)	36.9 (9.3)	0.46 (0.13)

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  - ▶ Commuters have a moderate ability to adjust to congestion
- Probability to respond  $\hat{p}$  similar to fraction attentive



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## Measuring the Impact of Traffic Volume on Travel Time

- The marginal social cost on travel time  $T$  at traffic volume  $V$  is

$$(T(V+1) - T(V)) \cdot V \approx \frac{\partial T}{\partial \log V}$$

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- Data:
  - ▶ Volume: GPS trip data (117,527 trips, 1,747 users)
  - ▶ Travel time: Google Maps data (28 fixed routes, 185 days)
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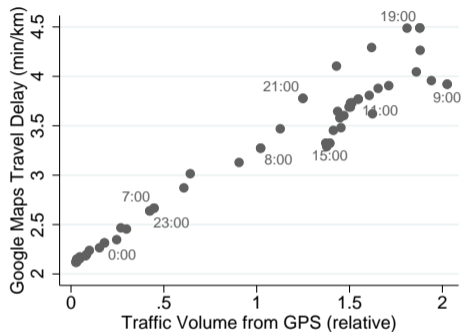
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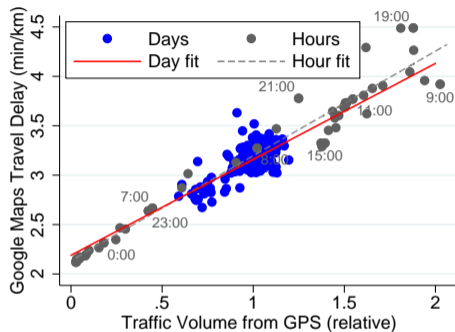
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  - ▶ Travel time: Google Maps data (28 fixed routes, 185 days)
  - ▶ Travel time: GPS trip data
- Cannot distinguish externality of motorcycle vs car

## Moderate, Linear Impact of Traffic Volume on Travel Time



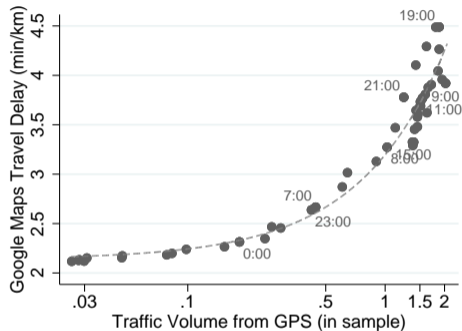
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- Simple bottleneck model may have huge externalities:
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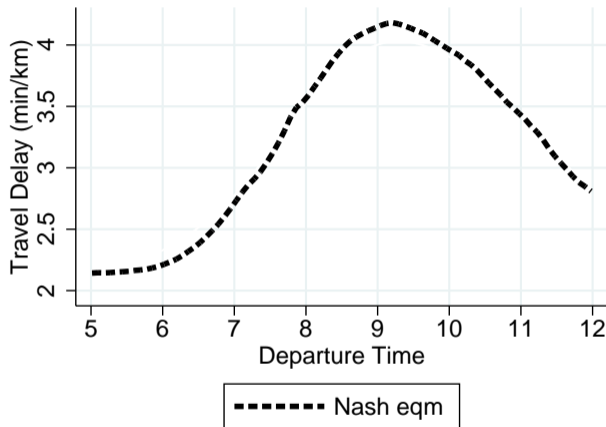
# Citywide Traffic Equilibrium

**Goal:** citywide policy impact on traffic of (optimal) congestion charge

Two steps:

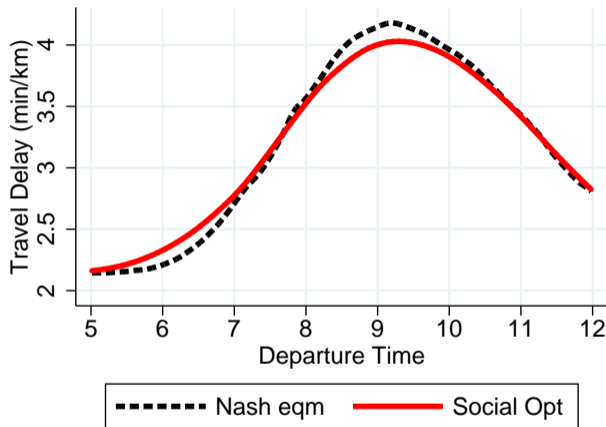
- (1) Road technology: how traffic volume affects travel times
- (2) Simulate equilibrium (with/without optimal charges)
  - I make strong simplifying assumptions:
    - ▶ Fix home and work locations, firm schedules
    - ▶ Fix travel mode, carpooling, extensive margin.
    - ▶ Ignore trucks and buses (<10% of registered vehicles)
    - ▶ Ignore pollution and accident externalities

## Social Optimum: Notable Travel Time Benefit...



- “Best-case” social optimum: no implementation costs and all revenue redistributed lump-sum

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- Similar results with other preferences, moderate heterogeneity, extensive margin.

## Preferences, Externality, Heterogeneity, Extensive Margin

- Changing preferences ( $\beta_E/\alpha$  ratio): welfare gains still negligible ( $\leq 1\%$ )
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### Other Preferences, Technology

- Moderate heterogeneity in  $(\alpha_i, \beta_i)$ : welfare gains still negligible ( $\leq 1\%$ )

### Preference Heterogeneity

- Incorporate extensive margin:
  - ▶ Maximum welfare gains 6.2%
  - ▶ Low welfare gains when trips valuable

### Extensive Margin

## Conclusion: Implications for Road Traffic Congestion

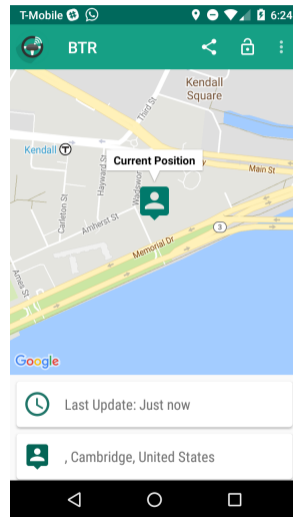
- Precisely targeted road pricing technology exists. Would it improve cities?
- In Bangalore, peak-hour pricing less attractive than believed
  - ▶ Severe congestion does not *automatically* imply pricing is attractive
- Other important margins:
  - ▶ pollution (generation & exposure)
  - ▶ public transit
  - ▶ firm demand for travel

Thank You!

# Data: GPS Traces from Smartphone App

- Android app designed for this study
  - ▶ 76% smartphone ownership among sampling frame
  - ▶ App runs in background
- Automatic GPS data processing
  - ▶ identifying outliers
  - ▶ raw GPS → trips (start, end, route)
- Data coverage: 70–80% days

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## Descriptive Statistics: Travel Behavior (GPS Data)

	Mean	Std. Dev.	Obs.
<i>Panel A. Trip Characteristics</i>			
Total Number of Trips			51,164
Number of Trips per Day	3.15	[1.16]	497
Median trip duration (minutes)	27.38	[12.77]	497
Median trip length (Km.)	7.2	[4.7]	497
<i>Panel B. Commute Destination Variability</i>			
Regular Commuter	0.76		497
Frac. of days present at Work	0.86		378
Frac. trips Home-Work or Work-Home	0.39		378
<i>Panel C. Departure Time Variability (Std.Dev. in hours)</i>			
First Trip (AM)	1.24	[0.50]	496
First Home to Work Trip (AM)	0.62	[0.52]	332

- Significant route and departure time heterogeneity [Distributions](#)

## Study Eligibility

	N	%
Approached	10,537	100%
Own vehicle	9,893	94%
Drive $\geq$ 3 days/wk	9,203	87%
Drive $\geq$ 20 km/day	7,398	70%
In Bangalore	7,052	67%
Own GPS smartphone	5,372	51%

- Survey “Daily Km” three times higher than measured by GPS

# Selection into Experiment

---

	(1)	(2)	(3)	(4)	(5)	(6)	(7)	
			<i>Outcome: Respondent In Experiment</i>					
Drives Car (z-score)	-0.014*** (0.001)			-0.008*** (0.002)	-0.021 (0.014)		-0.118** (0.051)	
Age (z-score)		-0.012*** (0.001)		-0.007*** (0.001)	-0.001 (0.006)		0.016 (0.020)	
Log Vehicle Value (z-score)			-0.010*** (0.001)	-0.000 (0.002)	0.006 (0.014)		0.055 (0.052)	
KM Daily (Stated, z-score)					0.004 (0.006)		0.018 (0.020)	
Value of Time (Stated, z-score)						0.033** (0.016)	0.022 (0.018)	
Schedule Flex (Stated, z-score)						0.028* (0.016)	0.022 (0.018)	
Observations	8,227	8,887	7,200	7,200	3,670	952	777	
Fraction in Experiment	0.06				0.12			

---

## Selection into Experiment: Occupations

---

	(1) In the Experiment	(2) Not in the Experiment
Business owner or manager	16.7%	15.6%
Accountant, Teacher, Doctor	7.5%	6.3%
Software and IT	10.3%	10.1%
Engineers, Technical	14.3%	11.2%
Office staff	15.4%	18.1%
Manual jobs	8.4%	9.5%
Mobile professions	15.6%	12.0%
Student	9.0%	13.4%
Others, Retired	2.9%	3.9%
Total	455	2,464

---

# Travel Behavior (GPS App Data)

	(1) Median	(2) Mean	(3) Std. Dev.	(4) 10 Perc.	(5) 90 Perc.	(6) Obs.
<i>Panel A. Trip Characteristics</i>						
Total Number of Trips						51,164
Number of Trips per Day	2.85	3.15	[1.16]	1.90	4.85	497
Median trip duration (minutes)	24.50	27.38	[12.77]	15.05	42.60	497
Median trip length (Km.)	5.91	7.17	[4.66]	2.90	13.36	497
<i>Panel B. Commute Destination Variability</i>						
Regular Commuter		0.76				497
Frac. trips Home-Work, Work-Home	0.38	0.39	[0.21]	0.13	0.67	378
Frac. of trips Work-Work	0.03	0.06	[0.08]	0.00	0.15	378
Frac. of days present at Work	0.91	0.86	[0.16]	0.61	1.00	378
<i>Panel C. Departure Time Variability</i>						
<i>(Standard Deviation of the Departure Time in hours)</i>						
First Trip (AM)	1.27	1.24	[0.50]	0.52	1.85	496
Last Trip (PM)	1.72	1.71	[0.50]	1.06	2.34	497
First Home to Work Trip (AM)	0.48	0.62	[0.52]	0.15	1.28	332
Last Work to Home Trip (PM)	0.80	0.94	[0.62]	0.28	1.78	321

# Departure Time and Traffic Equilibrium Model

- General framework for urban travel demand:
  - ▶ Home and work locations (Ahlfeldt et al '15, Tsivanidis '18)
  - ▶ Mode choice: bus, carpool (McFadden '74)

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  - ▶ **Route choice**

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  - ▶ **Route choice**
- Setting: home to work commuter
- Environment: distribution of travel time at each departure time



## Utility over Travel Time and Scheduling Costs

$$u(h_D, T) = -\alpha T - \beta_E \underbrace{|h_D + T - h_A^*|_-}_{\text{time early}} - \beta_L \underbrace{|h_D + T - h_A^*|_+}_{\text{time late}} + m$$

- Components:

- ▶  $h_D$  departure time (decision variable)
- ▶  $T = T(h_D)$  random travel time, realized after departure
- ▶  $m$  money (e.g. congestion charges)

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- ▶  $m$  money (e.g. congestion charges)

- Preferences:

- ▶  $\alpha$ : value of time commuting
- ▶ Ideal arrival time  $h_A^*$  known before departure
- ▶  $\beta_E, \beta_L$ : cost of arriving early / late

## Identifying $\alpha$ , $\beta_E$ , $\beta_L$ with Observational Data

$$u_i(h_D, h_{Ait}^*) = -\alpha T_{it} - \beta_E \underbrace{|h_D + T_{it} - h_{Ait}^*|_-}_{\text{time early}} - \beta_L \underbrace{|h_D + T_{it} - h_{Ait}^*|_+}_{\text{time late}} + \varepsilon_{it}(h_D)$$

- Heterogeneity:
  - ▶ In principle can accommodate  $\alpha_i$ ,  $\beta_{Ei}$ ,  $\beta_{Li}$
  - ▶  $\varepsilon_{it}(h_D)$  extreme value distributed

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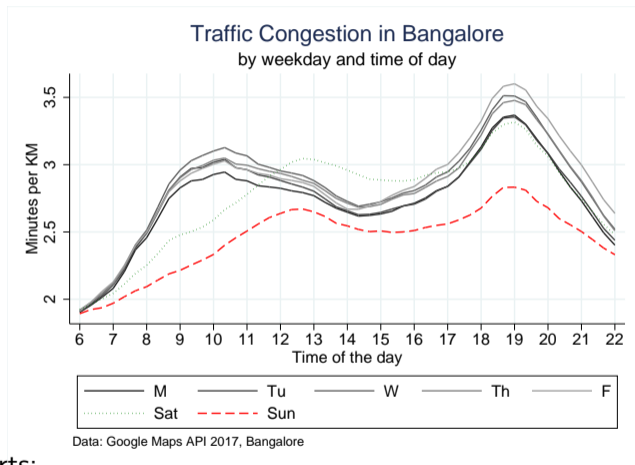
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- Identification challenge with observational data: price endogeneity
  - ▶ Observed “prices”: travel time profile  $T_{it}(h_D) \stackrel{iid}{\sim} \mathcal{T}_i(h_D)$
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- Approach here: create experimental variation in price of  $h_D$  and price of  $T_{it}$

# Departure Time Information Sub-Treatment



- Daily SMS reports:
- Lower travel time recommendations (earlier/later)

# Randomized Experiment Design

- Two main treatment arms:
  - ▶ **Departure time:** High/Low Rate, Information, Control
  - ▶ **Area:** High/Low Charge, Short/Long Detour

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OR
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- Approx 50-60% aware of treatment during follow-up calls [Inattention](#)

[Other Design Information](#)

[Design Matrix](#)

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## Additional Experimental Design Features

- Stratified by: car vs motorcycle, area eligibility, and average daily kilometers
  - ▶ "high kilometers" strata more likely to receive "Low Rate" treatment (25% – 75%) and vice versa
- Three days "trial period" before congestion charge treatments (area/departure time)
- Additional area Sub-treatment:
  - ▶ 2 randomly chosen days (out of 5) had 50% higher rate
- Cross-randomization further balanced across time:
  - ▶ Each block of 8 consecutive balanced on marginals (DT, Area)
  - ▶ Problem: cover complete  $8 \times 8$  bipartite graph with 8 perfect matchings (randomly)
  - ▶ Solution: augmenting path algorithm to select matchings (König 1931)

# Experimental Design Matrix

		Control		Information		Low Rate		High Rate	
Strata 1-4	Week								
	1	AREA	control	AREA	info	AREA	low rate	AREA	high rate
	2	control	control	info	info	low rate	low rate	high rate	high rate
	3	control	control	info	info	low rate	low rate	high rate	high rate
4	control	AREA	info	AREA	low rate	AREA	high rate	AREA	
Strata 5-8	1	control	control	info	info	info	low rate	info	high rate
	2	control	control	info	info	low rate	low rate	high rate	high rate
	3	control	control	info	info	low rate	low rate	high rate	high rate
	4	control	control	info	info	low rate	info	high rate	info

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## Selection into Experiment

	In Experiment (N=497)	Not in Experiment	Difference	
	Mean [SD]	Mean [SD]	in SD units	N
<b>Panel A. All Respondents Approached</b>				
Age	33.3 [8.2]	35.3 [8.7]	-0.23***	8,887
Car driver	0.30 [0.46]	0.42 [0.49]	-0.25***	8,227
Log vehicle price (residual)	10.5 [0.4]	10.5 [0.4]	-0.00	7,200
<b>Panel B. Survey Respondents</b>				
Stated Daily Travel (Km/day)	47.0 [24.0]	45.1 [25.1]	0.08*	4,427
Stated Value of Time (Rs/hr)	216.6 [167.6]	193.0 [181.4]	0.13**	1,001
Stated Schedule Flexibility (min)	20.0 [10.9]	18.8 [12.0]	0.10*	952

- Experiment participants are younger. Car/motorcycle mostly driven by age.
  - ▶ No vehicle value difference after controlling for age & car [Regression](#)
  - ▶ Similar occupation structure [Occupations](#)

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  - ▶ No vehicle value difference after controlling for age & car [Regression](#)
  - ▶ Similar occupation structure [Occupations](#)
- Experiment participants have *higher stated* value of time, *lower* schedule costs
  - ▶ Caveat: stated preferences not predictive of experimental response

## Inattention to Treatment Status

- Phone survey to measure attention to experiment (N=209)

---

	(1) Fraction	(2) N
Charges are per-KM	61.8%	133
Rate fn of departure time	57.8%	133
Peak rate correct	55.1%	133
Two out of three correct	55.4%	133

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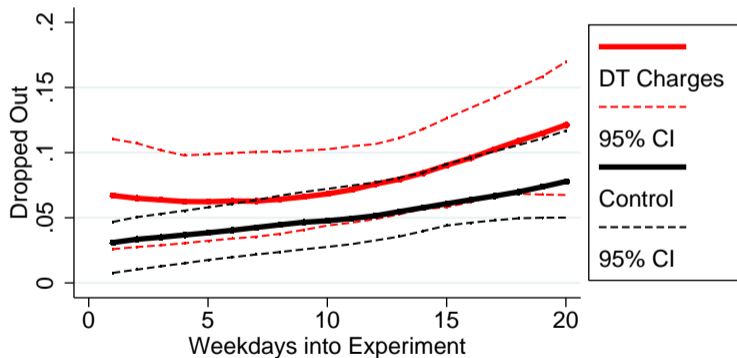
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	(1) Fraction	(2) N
Knows area location	66.9%	132
Daily charges correct (4/5)	56.4%	132

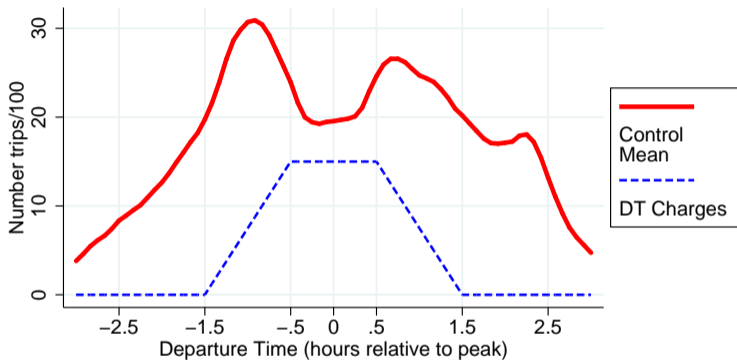
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## Departure Time: Low Attrition

- Outcome: Dropped out (no subsequent data)
- Diff-in-diff: treatment group 0.02 higher (p-val 0.20)



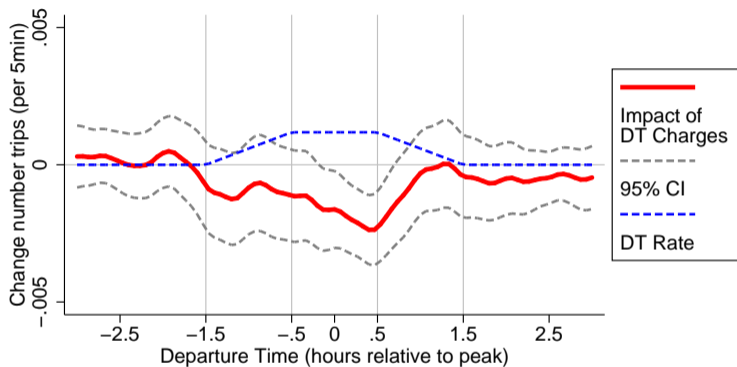
## Departure Times in Control (AM)



- Y axis: number of trips in control [Go Back](#)

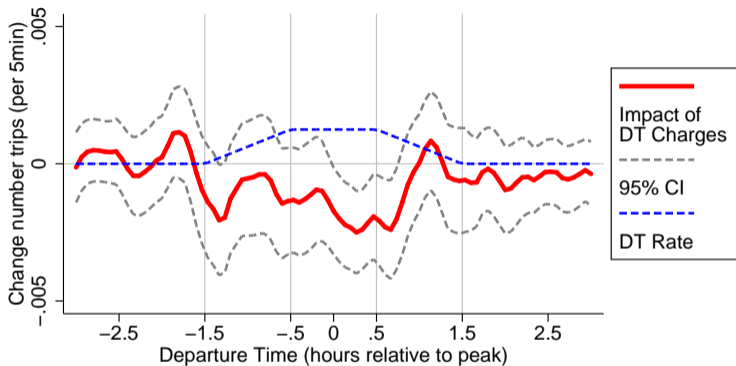


## Departure Times Shifted Later (PM)



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## Departure Times in Control (PM)



[Go Back](#)

## Departure Time: Difference in Difference Specification

$$Y_{it} = \gamma^I T_i^{Info} \times Post_t + \gamma^L T_i^{Low} \times Post_t + \gamma^H T_i^{High} \times Post_t + \mu_{w(t)} + \alpha_i + \varepsilon_{it}$$

- Commuter  $i$ , day  $t$ , week  $w(t)$  ( $Post_t = 1$  during experiment)
- Outcomes:
  - ▶ Total daily “shadow” rate
    - ★ Same peak rate (100) for all commuters
  - ▶ Number of trips per day (extensive margin)
- Alternate specifications:
  - ▶ Shadow *charges* (rate  $\times$  km)
  - ▶ *Trip* instead of *day* level

## Area Difference in Difference Specification

$$Y_{it} = \gamma Treated_{it} + \mu_{w(t)} + \alpha_i + \varepsilon_{it}$$

- Commuter  $i$ , day  $t$ , week  $w(t)$
- Compare treated “late” (week=1) with treated “early” (week=4)
- Outcomes: total daily shadow rate, number of trips
  - ▶ Shadow rate = 100 if intersect area, 0 otherwise.

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## Area: No Additional Effect from Shorter Detour

	(1)	(2)	(3)	(4)
	Shadow Charges	Google (minutes)	Beliefs (minutes)	Shadow Charges
Treated $\times$ Short Detour	-20.6*** (7.4)	5.4*** (0.3)	14.4*** (2.0)	
Treated $\times$ Long Detour	-24.0** (12.1)	9.1*** (0.5)	15.6*** (1.7)	
Detour (minutes) (Short)				-1.5** (0.7)
Detour (minutes) (Long)				-2.7** (1.3)
Observations	5,358	67	67	2,538
Commuters	148	67	67	67
Control Mean	111.7			
P-val Short=Long	0.82	0.00	0.64	0.42

- Sub-treatment: randomly induced **longer** detour (across commuters)
- No “first-stage” on participant beliefs of the detour

## Area: No Additional Effect from Higher Area Charge

	(1)	(2)	(3)
	Shadow Charges	Beliefs (Rs.)	Shadow Charges
Treated $\times$ High Rate	-26.8*** (7.9)	191.6*** (3.3)	
Treated $\times$ Low Rate	-20.1** (7.8)	101.8*** (3.2)	
Rate (100 Rs.) (High)			-17.3*** (5.5)
Rate (100 Rs.) (Low)			-46.4*** (13.9)
Observations	8,827	99	3,838
Commuters	243	99	99
Control Mean	110.2		
P-val High=Low	0.55	0.00	0.05

- Sub-treatment: low/high rate (across commuters)

# Reduced Form Response Heterogeneity

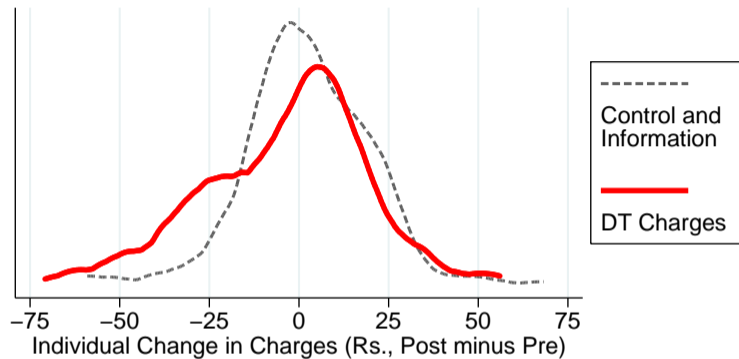
- Significant overall heterogeneity:
  - ▶ Nearly bi-modal response distributions
  - ▶ Both departure time and area treatments
  - ▶ [Distributions](#)
- Suggestive observed heterogeneity:
  - ▶ Regular commuters, self-employed, more *expensive* vehicles, older
  - ▶ [Observed](#)

# Observable Heterogeneity

Heterogeneity Dummy Variable $K$	(1) Regular Destination	(2) Self Employed	(3) Cheap Vehicle	(4) Older	(5) Small Stated $\alpha$	(6) Small Stated $\beta$
<b>Panel A. Departure Time: Trip Shadow Rate</b>						
Charges $\times$ Post $\times$ ( $K = 0$ )	-1.25 (2.17)	-2.74** (1.30)	-5.81*** (1.63)	-1.06 (1.90)	-3.41** (1.52)	-5.04*** (1.92)
Charges $\times$ Post $\times$ ( $K = 1$ )	-4.11*** (1.37)	-7.01*** (2.68)	-0.85 (1.59)	-4.70*** (1.47)	-4.26** (1.96)	-2.68 (1.66)
Observations	43,776	43,170	43,776	43,776	40,783	39,639
P-value interaction	0.27	0.15	0.03	0.13	0.73	0.35
<b>Panel B. Area: Trip Shadow Rate</b>						
Treated $\times$ ( $K = 0$ )		-11.91*** (2.49)	-11.29*** (2.80)	-7.04** (3.56)	-12.92*** (2.97)	-9.65** (4.04)
Treated $\times$ ( $K = 1$ )		-7.94** (3.58)	-12.54*** (3.38)	-14.18*** (2.66)	-10.19*** (3.36)	-13.07*** (2.73)
Observations		20,367	20,594	20,594	18,741	18,260
P-value interaction		0.36	0.78	0.11	0.54	0.48

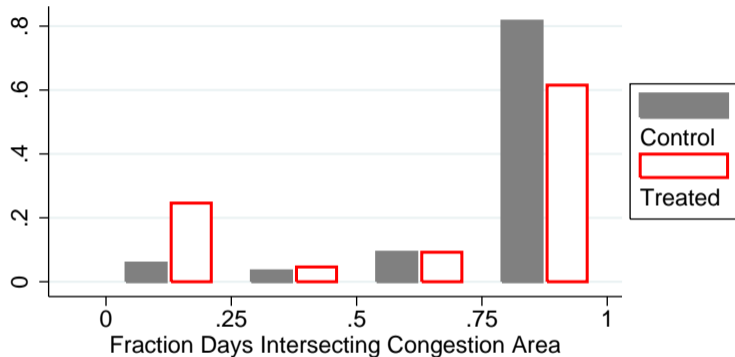


## Departure Time Response Heterogeneity (AM)



- Individual Change in Shadow Charges (Post – Pre)
- Sample: regular commuters, AM trips before peak
- [Go Back](#)

## Area Response Heterogeneity (AM)



- Individual Fraction of Days Taking Short Route (Intersecting Area)
- Sample: regular commuters, AM trips on days visiting work [Go Back](#)

## Departure Time: No Differential Data Quality

- Outcome: Good Quality GPS Data :

- ▶ at most 3 hours effective missing data ( $\sum_i |gap_i - 0.75|_+ < 3$ )
- ▶ at most 2km jump without detailed route data

---

	(1) <i>Good Quality Data</i>
High Rate × Post	0.01 (0.05)
Low Rate × Post	-0.01 (0.05)
Information × Post	-0.01 (0.04)
Post	0.09*** (0.04)
Commuter FE	X
Observations	24,827
Control Mean	0.76

---

## Departure Time: Telephone Audit Results (pick-up)

- Outcome: Respondent picks up telephone upon first attempt
- Sample: respondents who did not immediately drop out

	(1)	(2)
	Departure Time	Area
High Rate	0.01 (0.15)	
Low Rate	-0.24 (0.16)	
Information	0.04 (0.10)	
Area Treated		-0.07 (0.20)
Strata FE	X	X
Week FE	X	X
Observations	108	73
Control Mean	0.74	0.65

## Area: Slightly Better Data Quality in Treatment

- Outcome: Good Quality GPS Data :

- ▶ at most 3 hours effective missing data ( $\sum_i |gap_i - 0.75|_+ < 3$ )
- ▶ at most 2km jump without detailed route data

	(1)	(2)	(3)	(4)
		<i>Good Quality Data</i>		
Treated	0.05** (0.02)	0.04 (0.03)	0.05** (0.02)	0.05 (0.03)
Post	0.06* (0.03)	0.06* (0.03)	0.03 (0.03)	0.07** (0.04)
Treated × High Rate		0.01 (0.04)		
Treated × High Rate Day			-0.00 (0.02)	
Treated × Short Detour				-0.05 (0.05)
Commuter FE	X	X	X	X
Observations	13,479	13,479	13,479	8,032
Control Mean	0.73	0.73	0.73	0.76

## Departure Time: Similar Results AM/PM

	(1)	(2)	(3)	(4)	(5)	(6)
	Total Shadow Rates Today			Number of Trips Today		
High Rate $\times$ Post	-13.91** (6.08)	-7.79** (3.80)	-6.12* (3.40)	-0.11 (0.14)	-0.04 (0.07)	-0.06 (0.07)
Low Rate $\times$ Post	-7.38 (6.26)	-2.76 (3.68)	-4.62 (3.82)	-0.06 (0.14)	-0.00 (0.07)	-0.07 (0.07)
Information $\times$ Post	-0.25 (5.39)	-0.25 (3.27)	-0.01 (3.30)	0.08 (0.13)	0.05 (0.06)	0.03 (0.07)
Post	1.12 (4.92)	-0.94 (2.89)	2.06 (3.08)	0.04 (0.11)	-0.01 (0.06)	0.06 (0.06)
Time of Day		AM	PM		AM	PM
Observations	15,610	15,610	15,610	15,610	15,610	15,610
Control Mean	96.54	48.30	48.24	3.05	1.16	1.30

## Departure Time: By Week in Study

	(1)	(2)	(3)	(4)	(5)	(6)
	Shadow Rates Today			Number of Trips Today		
Sample:	Week 1	Week 2	Week 3	Week 1	Week 2	Week 3
High Rate $\times$ Post	-10.46 (7.41)	-16.07** (7.76)	-15.26* (7.87)	-0.10 (0.17)	-0.09 (0.18)	-0.13 (0.18)
Low Rate $\times$ Post	-8.32 (7.61)	-5.53 (8.15)	-5.30 (7.84)	-0.17 (0.17)	0.19 (0.18)	-0.09 (0.18)
Information $\times$ Post	-2.93 (6.45)	-2.11 (6.73)	4.16 (7.21)	-0.05 (0.15)	0.11 (0.16)	0.19 (0.17)
Observations	11,925	11,895	11,812	11,925	11,895	11,812
Control Mean	95.87	96.75	94.09	2.93	2.96	2.95

## Area sub-treatments on number of trips

	(1)	(2)	(3)	(4)
	<i>Number of Trips Today</i>			
Treated	0.17** (0.08)	0.09 (0.09)	0.24** (0.10)	0.19 (0.13)
Treated × High Rate		0.17 (0.14)		
Treated × High Rate Day			-0.16* (0.10)	
Treated × Short Detour				-0.07 (0.16)
Commuter FE	X	X	X	X
Day in Study FE			X	
Observations	8,878	8,878	8,878	5,417
Control Mean	2.50	2.50	2.50	2.53

- Impact on number of trips not robust.



## Nested Logit: Routes and Departure Times

$$\begin{aligned} u_i(h_D, j, h_{Ait}^*) &= -\alpha_i T_{it}(h_D, j) \\ &\quad - \beta_{Ei} \underbrace{|h_D + T_{it} - h_{Ait}^*|}_{\text{time early}} - \beta_{Li} \underbrace{|h_D + T_{it} - h_{Ait}^*|}_{\text{time late}} \\ &\quad + m_{it}(h_D, j) + \varepsilon_{it}(h_D, j) \end{aligned}$$

- Nested logit, random utility shocks  $\varepsilon_{it}(h_D, j)$  [Choice Probabilities](#)
  - ▶ Upper nest: short route  $j = 0$  vs detour route  $j = 1$
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- $\alpha$ ,  $\beta_E$ ,  $\beta_L$  and *discrete* heterogeneity (e.g. inattention) [Details](#)

- (1) Respond to congestion charges with probability  $p$
- (2) Ignore charges with probability  $1 - p$

# Data and Estimation

- Commuter-specific choice set data:
  - ▶ Google Maps travel times for alternate dep time  $h_D$  and route  $j$
  - ▶ Log normal travel time distribution [Log Normal and Std.Dev.](#)
  - ▶ Beliefs [Beliefs Travel Time](#)

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  - ▶ Log normal travel time distribution [Log Normal and Std.Dev.](#)
  - ▶ Beliefs [Beliefs Travel Time](#)
- Sample: 308 commuters with stable work location
- Simulation: given  $\alpha, \beta_E, \beta_L, h_{Ait}^*, \mathcal{T}_i$ , compute choice probabilities
  - ▶ Complication: invert unobserved distribution of ideal arrival  $h_{Ait}^*$
- Two-step GMM

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## Estimate Model using Experimental Variation

- Use experiment variation to estimate key preference params:
  - ▶ Value of time driving ( $\alpha$ )
  - ▶ Schedule costs ( $\beta_E, \beta_L$ )

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Estimation: Estimation

- Individual choice set (Google Maps travel times & uncertainty)
- GMM with moments that exploit experiment variation Moments

## Results AM: Value of Time High vs. Early Arrival Cost

---

(1)	(2)	(3)	(4)	(5)
Value of time $\alpha$ (Rs/hr)	Schedule cost early $\beta_E$ (Rs/hr)	Logit inner $\sigma$ (dep. time.)	Logit outer $\mu$ (route)	Probability to respond $p$
1,121.9 (318.7)	319.4 (134.5)	36.5 (65.4)	36.9 (9.3)	0.46 (0.13)

---

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  - ▶ Identified from detour vs charge (not from pure price variation)
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- Early arrival cost  $\beta_E$  low relative to value of time  $\alpha$ 
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- Probability to respond  $\hat{p}$  similar to fraction attentive [Inattention](#)

## Moments match experimental variation

All moments: in control and treatment

**Departure time:**

- Departure time shares  $\Rightarrow \beta_E, \beta_L, \sigma$

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  - ▶ Variance in individual change in shadow charges

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### Route choice:

- Short/long route shares  $\Rightarrow \alpha, \mu$
- Route choice heterogeneity  $\Rightarrow \rho$  (heterogeneity)
  - ▶ Distribution of individual short route choice frequency



## Nested Logit Choice Probabilities

- Departure Time conditional on route  $j$ :

$$\Pr(h_D | j, h_A^*) = \frac{\exp(V_i(h_D, j, h_A^*)/\sigma)}{\sum_h \exp(V_i(h, j, h_A^*)/\sigma)}$$

- Denote  $LS_j = \log(\sigma \sum_h \exp(V_i(h, j, h_A^*)/\sigma))$

- Route choice:

$$\Pr(j | h_A^*) = \frac{\exp(LS_j/\mu)}{\exp(LS_0/\mu) + \exp(LS_1/\mu)}$$

- Nested logit restriction  $\mu \geq \sigma$ .

## Discrete heterogeneity captures inattention

- Candidate model with random coefficients:

$$\alpha_i = \alpha + \alpha_X X_i + \nu_i$$

$$\beta_{Ei} = \beta_E + \beta_{EX} X_i + \eta_i$$

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- Better fit: *discrete* heterogeneity (e.g. inattention, or inflexible)
  - (1) Respond to congestion charges, with probability  $p$
  - (2) Ignore charges with probability  $1 - p$
- Homogeneous preferences conditional on response:
  - ▶  $\alpha_i = \alpha$ ,  $\beta_{Ei} = \beta_E$  and  $\beta_{Li} = \beta_L$

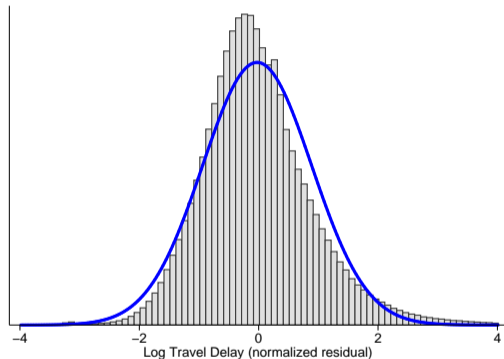


## Beliefs: Changes in Travel Time Overestimated

	(1)	(2)	(3)
	Trip Duration (belief)		$\Delta$ duration leaving earlier (belief)
Trip Duration (Google Maps)	0.70*** (0.09)	0.70*** (0.12)	
Trip Distance (Google Maps)		0.02 (0.21)	
$\Delta$ duration leaving earlier (Google Maps)			1.56*** (0.34)
Constant	16.20*** (3.20)	16.23*** (3.23)	-2.75*** (0.80)
Observations	261	261	261

- Google Maps underestimates beliefs on travel time **changes**
- Consistent results for area treatment detours:
  - ▶ Average detour 6.5 minutes (Google Maps)
  - ▶ Average detour 13.6 minutes (phone survey stated beliefs)

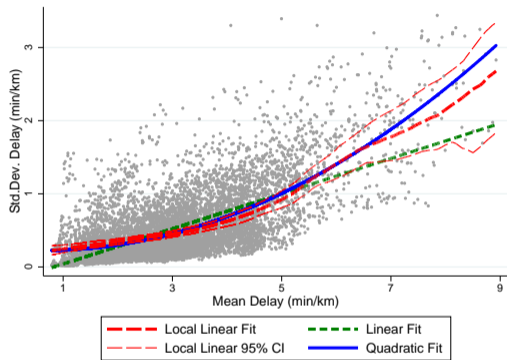
## Log Normal Travel Time (Route×Dep. Time Level)



- Log of normalized residual variation (across 146 weekdays)
- Distributed  $\approx$  log-normal (heavy tailed)
- $T(h_D) \sim \log N(\mu(h_D), \sigma(h_D))$



## Uncertainty: Substantial Travel Time Variation



- Observation = route  $\times$  departure time. Computed over 146 weekdays
- $T(h_D) \sim \log N(\mu(h_D), \sigma(h_D))$

## Value of Time Discussion

- Transportation literature conventional estimate  $VOT = \text{half of wage}$ 
  - ▶ Stated preferences (Small '12)
  - ▶ Hedonic regressions Ommersen and Fosgerau (2008)
- Revealed preference  $>$  stated preferences (Small et al '05)
- WTA higher than WTP (De Borger and Fosgerau '08, Hess et al. '08)
  - ▶ Here measuring WTA for extra time spent commuting
- Google Time lower variance compared to commuter beliefs
  - ▶ commuters believed detour twice as long as Google Maps

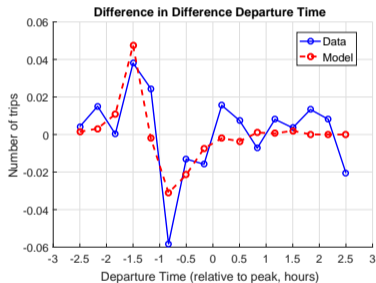
# Structural Estimation Robustness

- Good model fit, including heterogeneity [Heterogeneity Fit](#)
- Bounds on late arrival cost  $\beta_L$  (objective function flat  $\beta_L \geq \bar{\beta}_L$ )
- Model identification:
  - ▶ Sensitivity measure (Andrews et al '17)
  - ▶ Numerical check of identification using simulated data

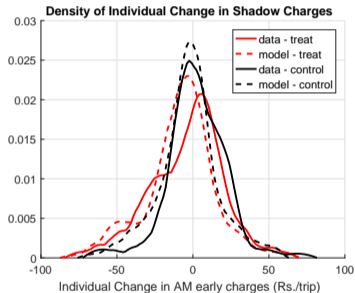
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# Model Fit – Departure Times

- Good heterogeneity fit (variance in individual changes)



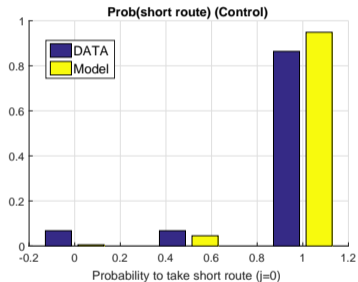
(A) Departure Time Market Shares



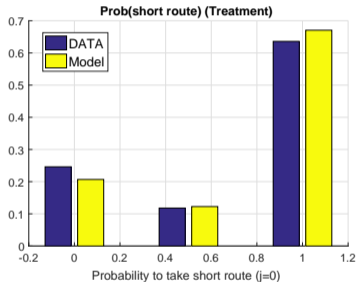
(B) Heterogeneity

# Model Fit – Route Choice

- Good heterogeneity fit (inverse shape in treatment)



(A) Control



(B) Treatment

## Logit Expected Utility

Expected utility with logit shocks:

$$Eu_i = \sigma \log \sum_h \exp \left( \frac{u_i(h_D) - t_i(h)}{\sigma} \right) + \sum_h \pi_i(h) t_i(h)$$

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## Departure Time: Daily Shadow Rates Decrease

---

	(1)	(2)
	Shadow Rates Today	
High Rate $\times$ Post	-14.32** (7.23)	-13.91** (6.08)
Low Rate $\times$ Post	-0.87 (7.20)	-7.38 (6.26)
Information $\times$ Post	-1.44 (6.44)	-0.25 (5.39)
Post only	X	
Commuter FE		X
Observations	5,599	15,610
Control Mean	96.54	96.54

---

- No differential attrition [Data Quality](#) Drop out at end < 10% [Dropped Out](#)
- Similar results AM/PM [Full Results](#)
- Effects start during second week [By week](#)

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	(1)	(2)	(3)	(4)
	Shadow Rates	Rates Today	Trips Today	Trips Today
High Rate $\times$ Post	-14.32** (7.23)	-13.91** (6.08)	-0.19 (0.21)	-0.11 (0.14)
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Information $\times$ Post	-1.44 (6.44)	-0.25 (5.39)	-0.19 (0.17)	0.08 (0.13)
Post only	X		X	
Commuter FE		X		X
Observations	5,599	15,610	5,599	15,610
Control Mean	96.54	96.54	3.05	3.05

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## Road Technology: Robustness

- Measuring speed. Robust to:
  - ▶ Measuring speed with GPS data
  - ▶ Controlling for trip characteristics

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  - ▶ Similar results with density, time lags specifications

- [Back](#)

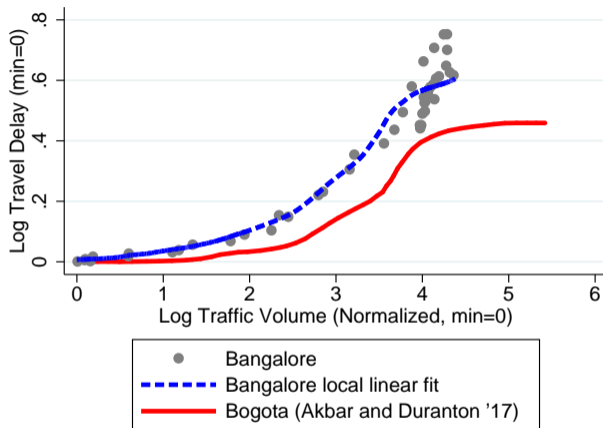
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- Measuring traffic volume:
  - ▶ Very fine prediction by artery and time of day ([Artery](#))
  - ▶ Similar results with density, time lags specifications
- Comparison to other settings:
  - ▶ Different from transportation engineering (convex) (e.g. BPR)
  - ▶ Similar city-wide results in Bogotá ([Akbar and Duranton '17](#))
  - ▶ New evidence: no hypercongestion (Anderson and Davis '18, Yang et al '18)
- [Back](#)

# Linear Externality Bottleneck Model

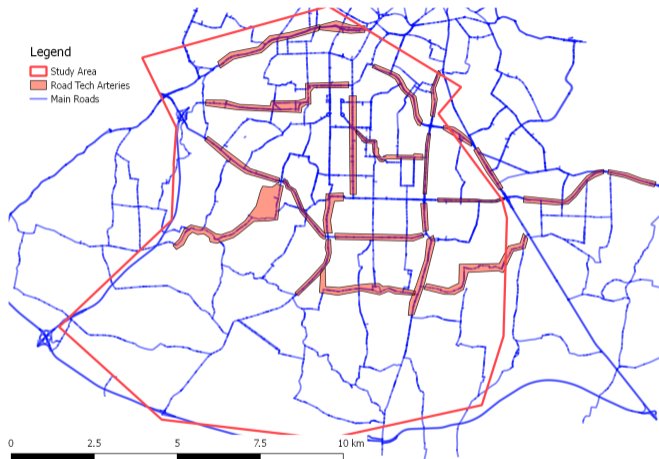
- Impossible to fit Bangalore data with **single** bottleneck model
  - ▶ Low capacity: queue increases monotonically throughout the day
  - ▶ High capacity: no delay until very late in the day
- Solution: “traffic light” model with  $N$  consecutive bottlenecks with traffic lights
- Two assumptions predict a linear relationship:
  - ▶ traffic lights create queues even for low inflows (much below capacity)
  - ▶ each bottleneck is relatively high-capacity (queues do not spill between traffic light cycles)
- Intuition for linear delay: queues form behind each traffic light and dissipate during the green cycle

# Road Technology Comparison



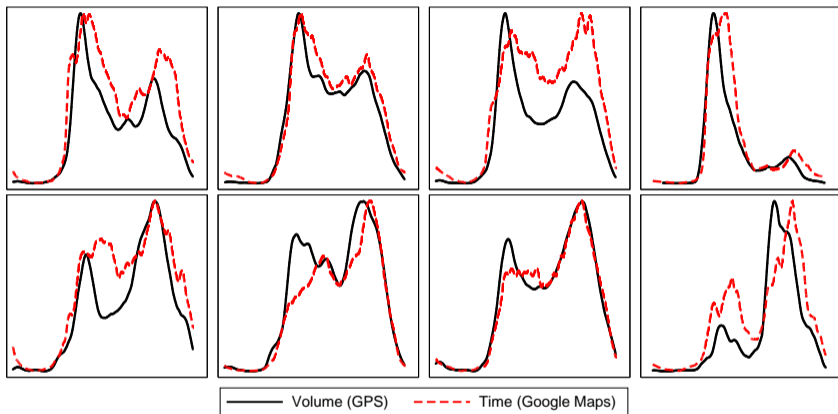
- Very similar to Akbar and Duranton (2017)
  - ▶ Concave part: time lags and/or survey data bias (Zhao et al 2015)

# Road Technology at Artery Level



- 22 arteries with Google Maps travel time data (in both directions)

## Road Technology at Artery Level

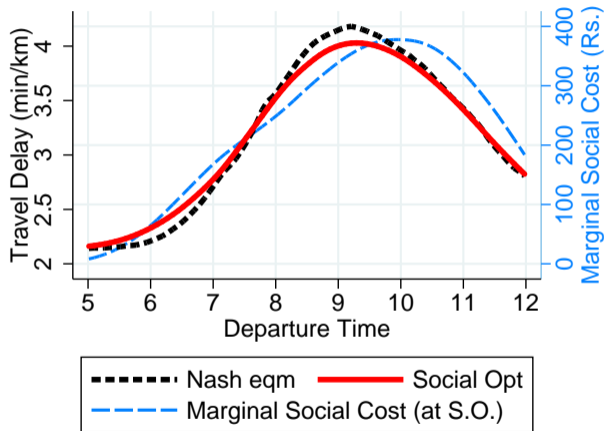


- Traffic volume (GPS) predicts travel time **profile** (Google Maps)
  - ▶ Adj  $R^2 = 60\%$  with time-of-day FE, artery FE, artery-specific slopes

Sample Selection

Road Technology

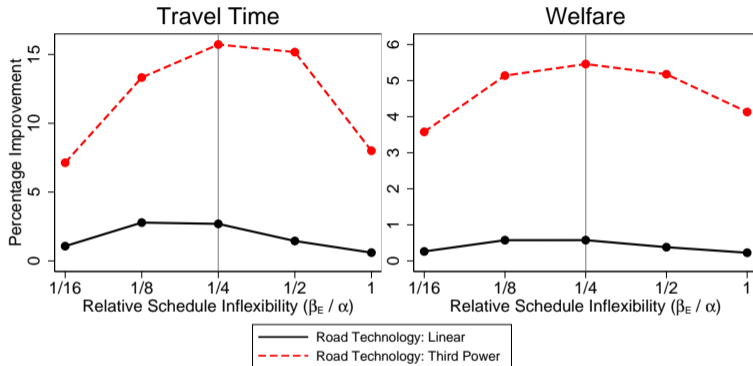
## Social Optimum with Marginal Social Cost



- MSC higher after peak-hour: pushing others towards the peak [Back](#)



# Inefficiency with other Preferences and Road Technology



Outcome: percentage improvement going from unpriced Nash to social optimum

- Other preferences do not change conclusion
- Preferences matter more with convex road technology

## Inefficiency with Preferences Heterogeneity

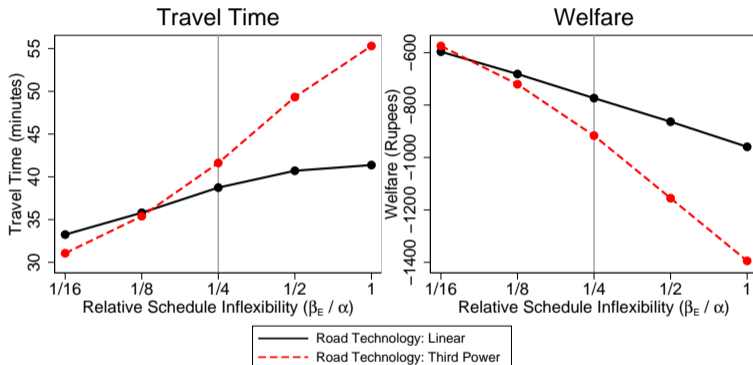
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	(1)	(2)	(3)	(4)
Distribution	$SD(\alpha_i)/\bar{\alpha}_i$	$\text{Corr}(\alpha_i, \beta_i)$	Nash Welfare	% Inefficiency
Binomial	0.33	1	-774.8	0.71%
Log-normal	0.44	1	-772.2	0.85%
Log-normal	0.44	0	-743.4	0.60%

---

- Binomial  $(\alpha_i^H, \beta_i^H) = (2\alpha_i^L, 2\beta_i^L)$  or continuous (log-normal) heterogeneity
- Moderate heterogeneity in  $(\alpha_i, \beta_i)$  does not change conclusion

# Flexibility Compensates for Bad Road Technology



Outcome: unpriced Nash equilibrium

- High schedule flexibility (low  $\beta_E / \alpha$ ) diminishes the negative effect of convex road technology

## Social Optimum: Notable Travel Time Benefit...

---

	(1)	(2)
	Travel Time (min.)	
		Above Free-Flow
Nash equilibrium	38.7	16.7
Social Optimum	37.7	15.7
Improvement	1.04	1.04
Improvement (% of Nash)	2.7%	6.2%

---

## ... But Modest *Welfare* Gain

---

	(1)	(2)	(3)	(4)
	Travel Time (min.)	Above Free-Flow	Welfare (Rupees)	Above Free-Flow
Nash equilibrium	38.7	16.7	-773.4	-337.8
Social Optimum	37.7	15.7	-769.0	-333.3
Improvement	1.04	1.04	<b>4.46</b>	<b>4.46</b>
Improvement (% of Nash)	2.7%	6.2%	<b>0.6%</b>	<b>1.3%</b>

---

- Schedule costs comparable to benefits (externality + value of time)

## ... But Modest *Welfare* Gain

---

	(1)	(2)	(3)	(4)
	Travel Time (min.)	Above Free-Flow	Welfare (Rupees)	Above Free-Flow
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Improvement (% of Nash)	2.7%	6.2%	<b>0.6%</b>	<b>1.3%</b>

---

- Schedule costs comparable to benefits (externality + value of time)

## Inefficiency with Extensive Margin Decision

- Extensive margin decision  $X = \{0, 1\}$  based on nested logit with trip value  $\delta$

$$u(X, h_D) = \begin{cases} \delta + u(h_D) + \varepsilon(h_D, 1) & \text{if } X = 1 \\ \varepsilon(h_D, 0) & \text{if } X = 0 \end{cases}$$

---

Value of trip (Rs.)	Trip Probability		Improvement (% of Nash)
	Nash	Social Opt.	
800	0.06	0.06	0.0%
900	0.49	0.45	1.6%
1,000	0.94	0.73	6.2%
1,100	1.00	0.82	4.5%
1,200	1.00	0.89	2.7%
1,300	1.00	0.95	1.6%

---

## Inefficiency with Extensive Margin Decision

- Trip value  $\delta = 1,000$ , welfare improvement 6.2%

