

# **How It's Made: A General Theory of the Labor Implications of Technological Change**

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# Technological Change Transforms Labor

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## 20<sup>th</sup> Century Assembly Line



Source: Ford Motor Company

## 21<sup>st</sup> Century Assembly Line



Source: Getty Images

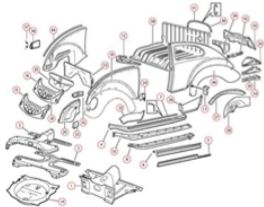
# Not All Technological Change is Equal

## 20<sup>th</sup> Century Assembly Line



Source: Ford Motor Company

## 20<sup>th</sup> Century Auto Body



Source: Volkswagen

## 21<sup>st</sup> Century Assembly Line



Source: Getty Images

## 21<sup>st</sup> Century Auto Body



Source: SAE international

# No Unified Theory To Explain Skill Demand Effects

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- **Skill-biased technological change:** Largely, technological change driving demand from low to high skill (e.g. [Katz and Murphy 1992](#), [Graetz and Michaels 2018](#)); polarizing from mid-skill (e.g. [Autor and Dorn 2013](#), [Goos, Manning and Salomons 2014](#))
- And yet, examples of SBTC varying with time ([Card and Dinardo 2002](#)), context ([Brynjolfsson, Mitchell and Rock 2018](#)), and technology ([Goldin and Katz 1997](#))

## Unanswered Questions

- **Why** do technologies **differ** in their effects?
- **What** are the **origins** of the effect of skill demand on technology?



# A General Theory to Answer Both Questions

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- Problem of the firm: dividing and assigning production tasks
- Five dimensions that technology can affect
  - ① Overall complexity of process
  - ② Cost of dividing tasks into steps with different performers
  - ③ Sensitivity of performers to the rate of production
  - ④ Sensitivity of performers to the number of tasks in a step
  - ⑤ Cost of dividing performers among multiple steps
- Recover how the demand for workers' skill level is endogenously determined



# A Model Built on the Shoulders of Giants

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- Opposing, multimodal effects of technological change on skill demand  
(Goldin and Katz 1998, Autor and Dorn 2013)
- Machine and step-level data to recover production function  
(Kurtz and Manne 1963, Enos and Pearl 1975)
- Assignment of heterogeneous workers (and machines) to different tasks  
(Rosen 1978, Lindelaub 2016, Acemoglu and Restrepo 2019, Haanwinckel 2020)

## **This paper builds on task assignment and process models**

- Endogenizes job assignment, but also the complexity of jobs.
- Provides engineering microfoundations of task-performer complementarity.



# To Support a General Theory: Broad and Deep Data

	Dataset	Key Variables	Sectors	Data Size
Historical	<b>Hand and Machine Labor</b> (Wright 1898)	Wages, Process Flow, Performer Type, Operational Inputs	Manufacturing, Agriculture, Mining, Transportation	15,700 Steps 247,000 Variables
Contemporary	<b>Optoelectronic Semiconductors</b> (Combemale, Whitefoot, Ales, Fuchs 2021)	Skills, Process Flow, Performer Type, Operational Inputs	Manufacturing	481 Steps 11,000 Variables

**Additional Data:** Contemporary Automobile Assembly (Fuchs, Roth and Kirchain 2008)



# Problem of the Firm: Minimize Production Cost

**Firm makes product of given volume for least cost by:**

- Breaking tasks into steps
- Assigning performers (human, machine)
- Determining the rate of production (and thus ability demand)

$$\begin{array}{ccccccc} \text{Cost} & \text{Number of Steps} & & \text{Ability} & \text{Performer Type} & \text{Task} & \\ \downarrow & \downarrow & & \downarrow & \downarrow & \downarrow & \\ C(R, T) = & \min_{\{s_i\}_{i=1}^T, \{r_i, a_i, o_i\}_{i=1}^T} & \sum_{i=1}^T & p(a_i, r_i, R|o_i) & + & \sum_{i=1}^T & f(s_i, o_i) \\ \uparrow & & \uparrow & \uparrow & & \uparrow & \\ \text{Volume} & & \text{Performer Cost} & \text{Rate} & & \text{Fragmentation Cost} & \end{array}$$

- Firm chooses how much to divide by optimizing over number of steps  $T$

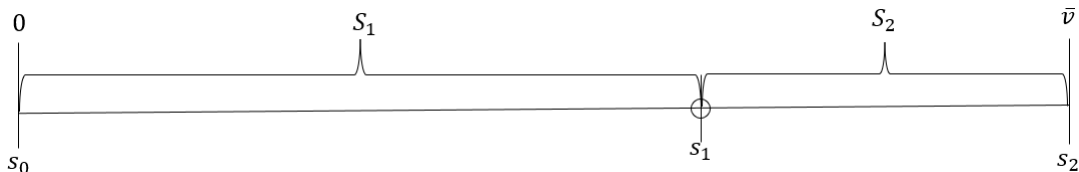
$$C(R) = \min_{T \in \mathbb{N}_+} C(R, T)$$





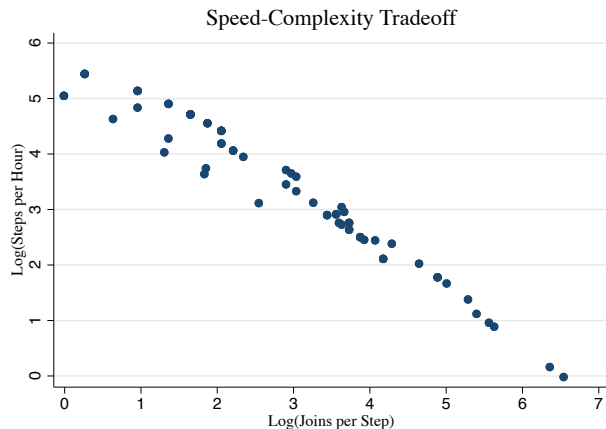
## Firms Break Tasks into Steps

- To make a product, an **interval of tasks** must be completed:  $\mathcal{V} = [0, \bar{v}] \subset \mathbb{R}_+$
- **Firms break tasks into steps** ( $S_i$ ), defined by a series of  $T$  thresholds
  - Firms assign a performer ( $o_i$ ) to each step: human ( $h$ ) or machine ( $m$ )
  - **Length**  $l_i = s_i - s_{i-1}$  tasks contained in a step, stochastic issues arrive rate  $\lambda$
- **Key Ingredient:** Dividing tasks has **fragmentation cost**  $f(s_i, o_i)$



# Origins of Ability Demand: Complexity and Rate

**Difficulty of a step**  $D(c, r|o)$  increases in complexity, rate (chosen by firm)



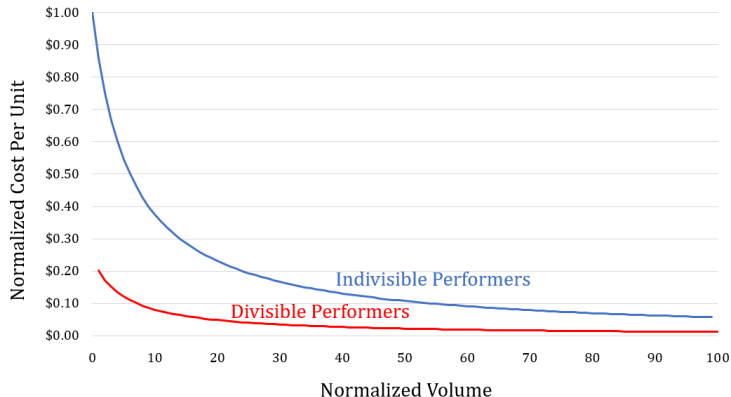
**Data: Fuchs, Field, Roth, Kirchain (2008)**

- Humans have higher **generality** ( $\rho$ ) than machines at solving issues:  
**Complexity**  $c(l|\rho)$  increases in length, more for machines than humans
- **Sensitivity of difficulty to rate** is higher for humans than machines
- Performers have **ability**  $a$ : if  $a < D$ , then completion of step fails.



# Returns to Higher Rate Constrained by Divisibility

Number of performers demanded depends on volume, rate:  $g(R, r)$



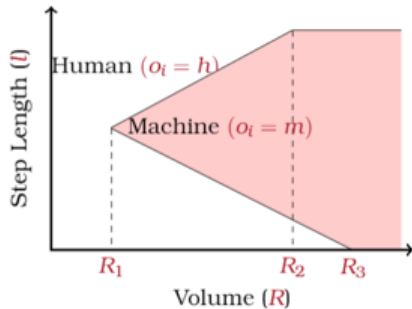
**Data: Combemale, Whitefoot, Ales and Fuchs (2021)**

- Reallocation cost imposes upper bound economical rate,  $\bar{r}_i(R)$
- More volume means less idle time:  $\bar{r}_i(R)$  increasing in
- Humans more divisible than machines (lower reallocation cost):  
For all  $R$ ,  
 $\bar{r}_h(R) \geq \bar{r}_m(R)$



# Which Steps Are Automated? Historical Case

Mechanization of process steps (1880s-1890s)



**Theory: Cone of Automation**  
(Propositions 3-7)

Relative Wage (Step Length)

17%	29%	17%	25%	30%	33%	44%	40%
25%	21%	35%	14%	47%	58%	63%	74%
25%	52%	50%	40%	52%	48%	58%	93%
17%	Insuff. Data	30%	57%	63%	40%	78%	91%
35%	60%	56%	70%	62%	68%	76%	91%
38%	53%	59%	44%	67%	68%	91%	91%
39%	42%	40%	35%	72%	71%	76%	77%
30%	41%	40%	41%	29%	65%	65%	64%

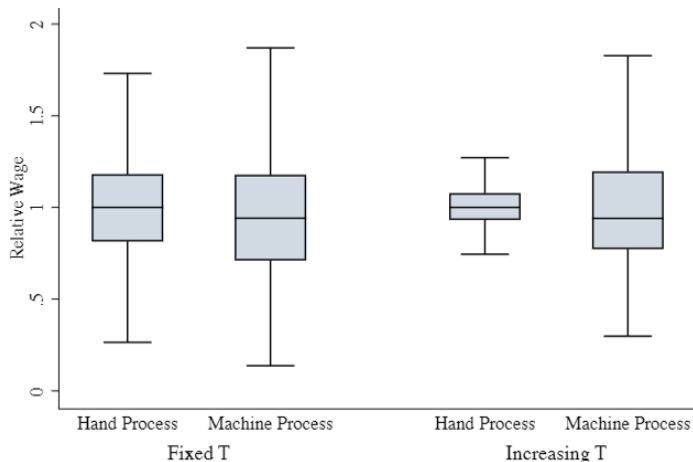
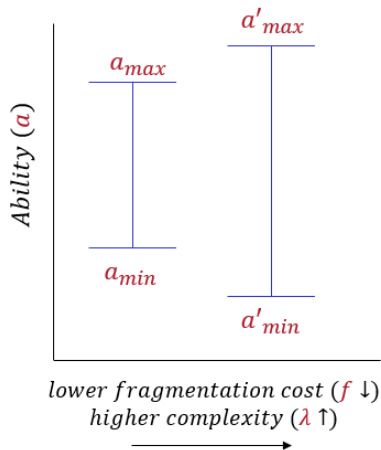
Performer Utilization (Maximum Productive Rate)

**Empirics: Rate of Automation**



# Which Tasks are (Dis)Integrated? Historical Case

Rise of professional managers, adoption of interchangeable parts (1880s-1890s)



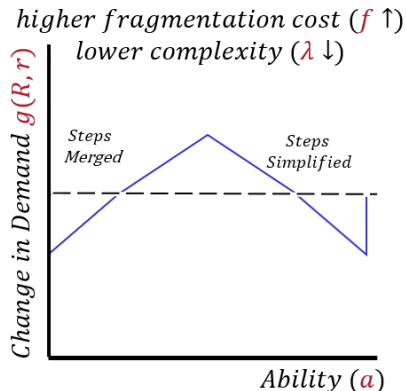
**Theory: Distribution of Ability**  
(Lemma 3; Corollaries 1 and 2)

**Empirics: Distribution of Wages**

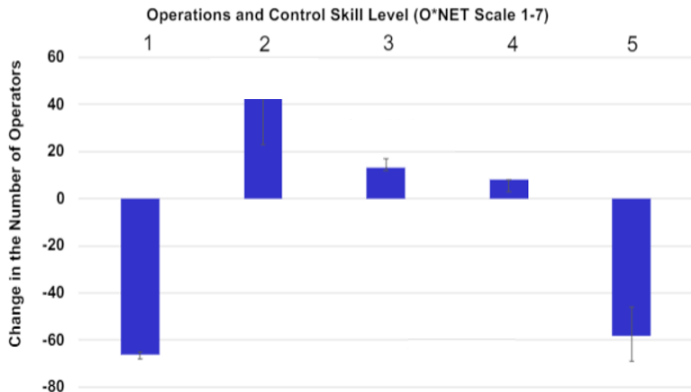


# Which Tasks are Integrated? Contemporary Case

Integration of parts and streamlining of process design (2000s-2010s)



**Theory: Changing Ability Demand**  
(Lemma 3; Corollaries 1 and 2)



**Empirics: Changing Ability Demand**



# Conclusion

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- **Technology affects skill demand on three dimensions of problem of firm**
  - Ease of fragmenting production tasks
  - Cost of allocating performers to multiple different steps
  - Trade-off between step complexity and rate of completion
- Theory explains why some technologies polarize skill, some drive convergence
- Theory explains how skill demand effects of technology vary with context

